

# Accessible Presentation

# Aim of this Presentation

1. To inform you about the census
2. Help you understand your part in the census
3. Explain how to complete the census
4. Who to call if you need help
5. How to contact us.

# It's time to fill in your census form

This presentation  
tells you about  
the census and  
how to fill in the  
form



# What is the census?



Every 10 years we  
collect  
information about  
everyone in  
England and  
Wales.



We do this by asking  
some questions  
about:

- you
- where you live
- where you work

This is called a  
**census.**

# Your answers are very important



It will tell us how many people live in England and Wales and a little bit about them.

**Your answers help  
organisations to  
decide how best  
to run services in  
your community.**



# Services like:

- hospitals
- council services that help you and the area you live in
- police
- schools







The next  
census is  
happening on  
**Sunday**  
**21 March 2021.**

# Who should fill in the census form

Everybody needs to fill in the census.

1 person in your house can fill it in for everyone or you can fill it in yourself.



If 1 person fill it in for everyone they must either:

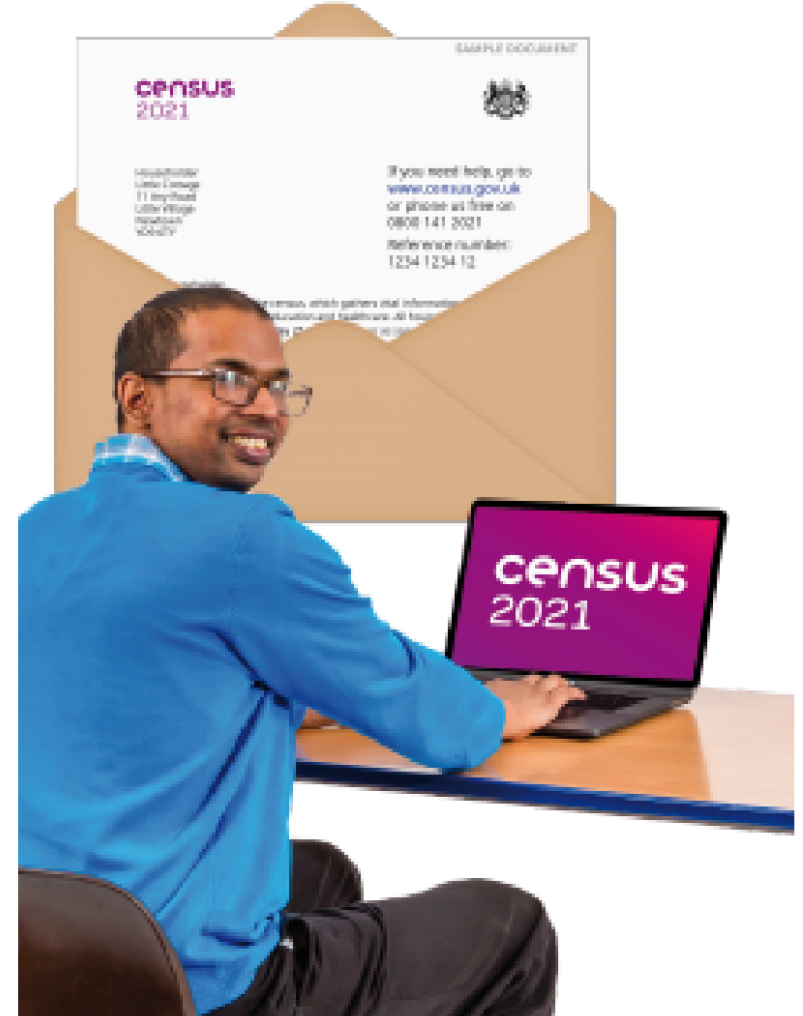
- live there and own the home or pay the rent
- live there and pay the bills. Things like the gas, electricity and water bill
- be a paid support worker or carer for people who live in the house

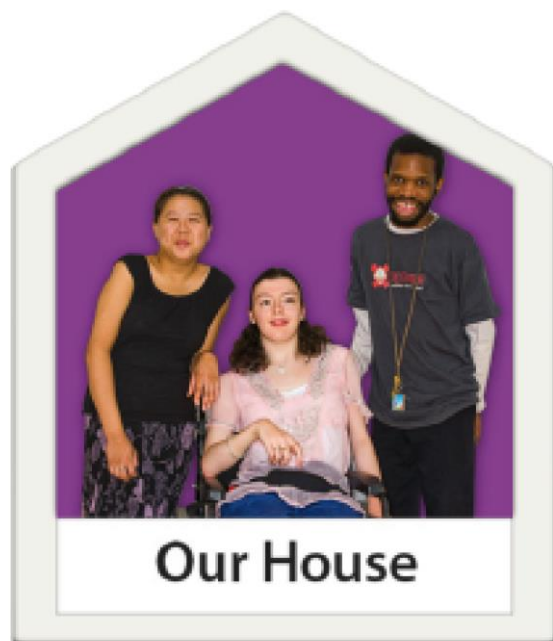


# What you need to do

You will get a letter in the post.

As soon as you get the letter you can fill in the census.





We will ask you to tell us  
who is staying at your  
home on Sunday 21  
March 2021.

You should include people  
who usually live there,  
even if they are away  
from home on that day.

If someone is  
staying  
overnight you  
can add them  
as a visitor.



# Important



The law says you must fill in the census form.

If you don't fill it in you may have to pay a fine.

The fine can be up to £1000



# How to fill in your census form



You can fill in  
the form online  
or you can fill  
in a paper  
form.





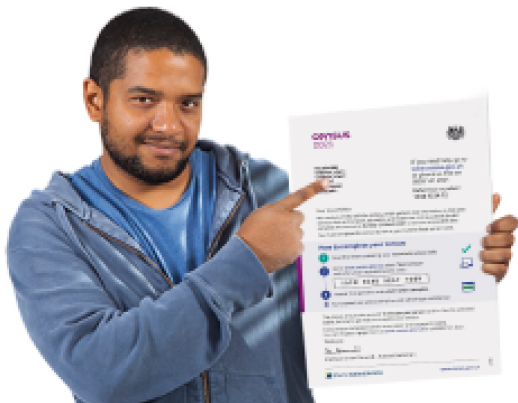
You need to phone us  
if you want a paper  
form.

**Phone**

**0800 141 2021**

**It is free to phone us.**

(Phone lines open 1st March 2021)



#### How to complete your census

- 1 Read this letter containing your household access code.
- 2 Go to [www.census.gov.uk](https://www.census.gov.uk), select "Start census" and enter your household access code:
- 3 Answer the questions and submit when complete.

**1A2B C3D4 E5F6 G7H9**

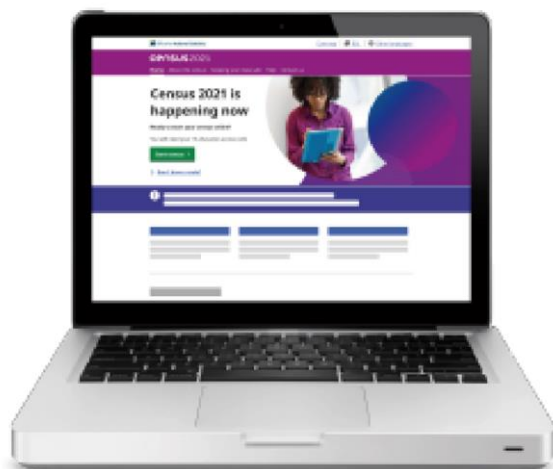


You will get a letter with a code on it.

It is called your **access code**.

You need this code to fill in the census. You should keep it safe and only share it with people you trust.

# How to fill in the census online

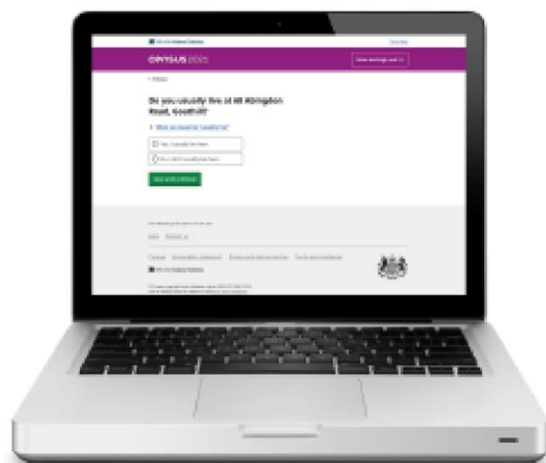


Go to this website address  
**[www.census.gov.uk](http://www.census.gov.uk)**



**1A2B C3D4 E5F6 G7H9**

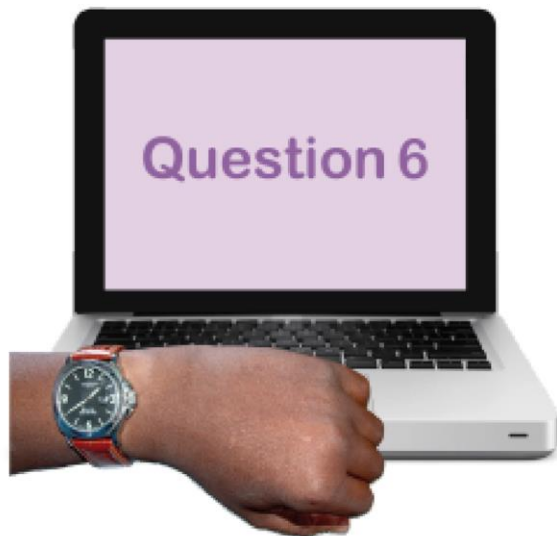
Type your access code in the box.



Answer the census questions.  
The questions are not in easy  
read.



You do not have to answer all  
the questions at once.



You can save your answers  
and finish it later or do a little  
bit at a time.



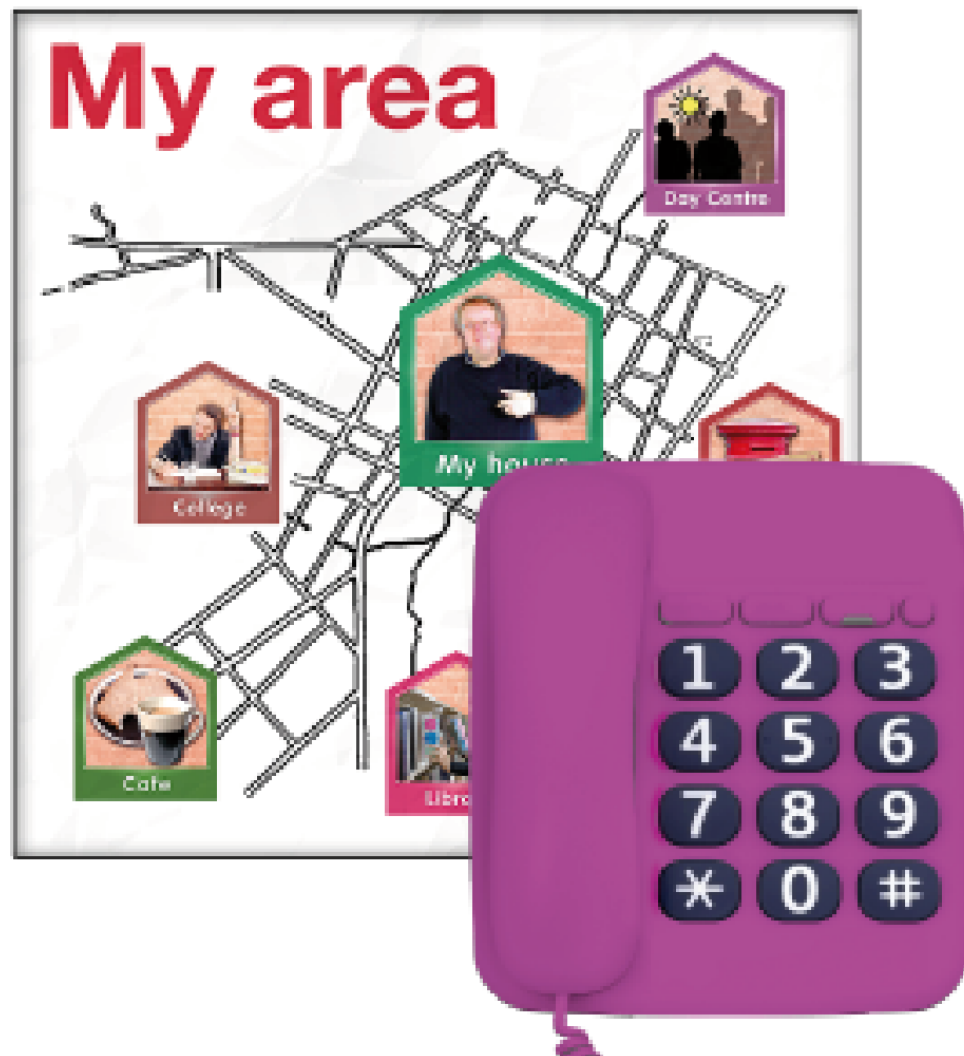
When you have answered all  
the questions click **submit**.

# Help to fill in the census

If you need help to fill in the census you can:

- ask someone you trust to help you fill it in
- go to one of our local **Census Support Centres**





Phone us to find out  
where your nearest  
support centre is.

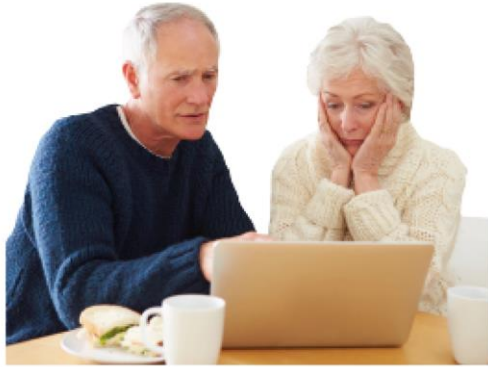
**Telephone**

**0800 141 2021**

It is free to phone us.

(Phone lines open 1st March 2021)





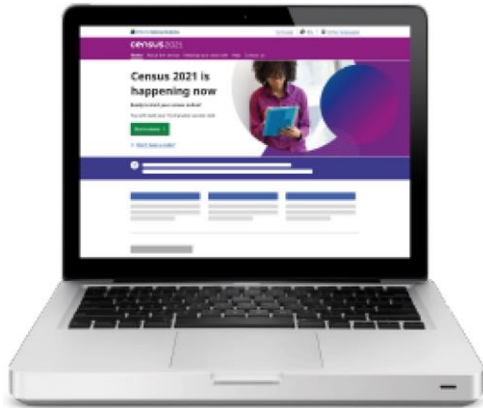
Staff at the support centre will help you if:

- You are not confident in filling in the form online
- You do not have a computer, tablet or smartphone
- You need help to fill in the paper form



# Contact us

If you have any questions or need help please get in touch.



**Go to our website**  
**[www.census.gov.uk](http://www.census.gov.uk)**



**Phone us**  
**0800 141 2021**  
It is free to phone us.



**If you have a hearing problem you  
can use our Text Relay service**

**(18001) 0800 141 2021**

**It is free to phone us.**



**If you need information in another  
language telephone**

**0800 587 2021**

**It is free to phone us.**

**(Phone lines open 1st March 2021)**

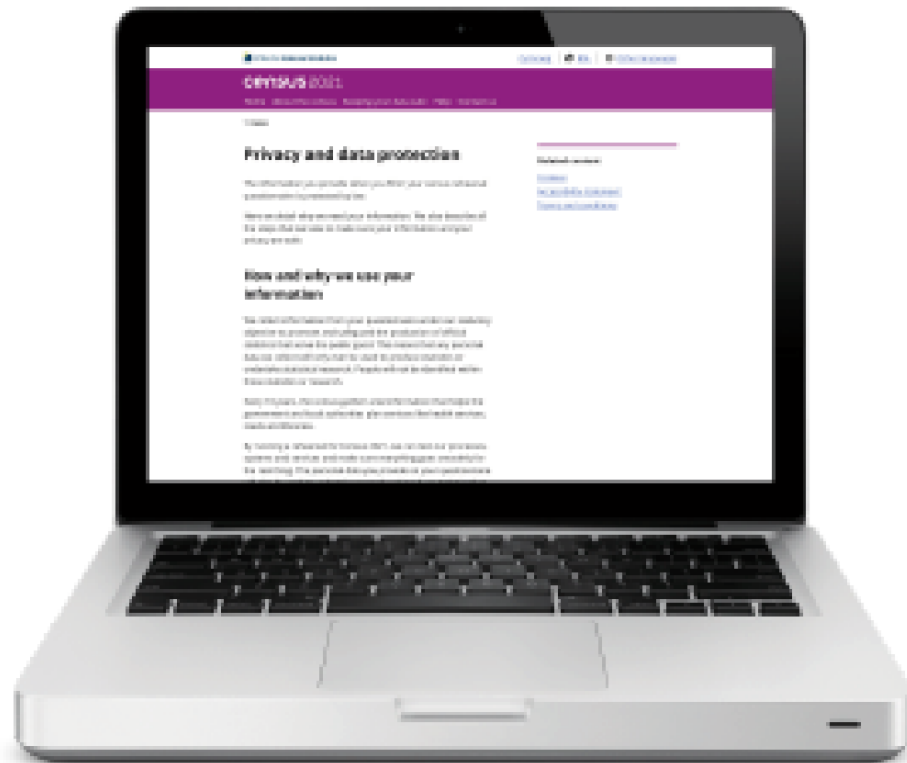
# How we will look after the information you give us



We will keep any personal information you tell us confidential and safe for 100 years.



This means we  
will not share it  
with anyone  
else.



Look at our website to find out how we look after personal information.

**Website**

**[www.census.gov.uk/privacy](https://www.census.gov.uk/privacy)**

**DO YOU  
HAVE ANY  
QUESTIONS?**